

UKRAINE AND RUSSIA : INVOLUNTARY REBOOKING INSTRUCTIONS

Involuntary Rebooking Instructions linked to geopolitical situation in Ukraine and Russia with the closure of airspaces

ELIGIBILITY COMPARED TO THE INITIAL TRIP

Air France & KLM ticket regardless of the type of fare compared to the original trip

Involved destination	Operated by	Issuance date	Flight date(s)
Kiev (KBP), Moscow (SVO), Saint Petersburg (LED)	AF / KL	30apr 2022	Whatever the travel date
Comments:			

CONDITIONS

Options	Rebooking airline	Last travel date permitted	Last issuance date permitted
See Guidelines			

Comments:

These instructions allow customers to change the origin or destination of their trip to a nearby country (Europe, UK, Middle East) that they could have reached by their own means.

Possibility to change the point of origin and destination of the trip

GUIDELINES

PARAMETERS	APPLICATION	CONDITIONS
PNR Remark	Yes	Enter a RX element in the PNR specifying: RUSSIA
Change point of Origin/ Destination	Yes	These instructions allow customers to change the origin of their trip to an adjacent country that they could have reached by their own means. The 300 miles (482km) limit usually applicable is therefore lifted